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May 10, 2010  
New York Woodwork  
1259 Atlantic Avenue  
Brooklyn, New York 11216

Dear David,

All too often consumers are quick to criticize and slow to sing the praises of deserving vendors. May I say that I am beyond pleased with my experience dealing with you and your staff. I am so happy that I came across your web site and decided to view your showroom. The quality and beauty of my cherry cabinets will be enjoyed for years to come.

I am a retired Interior Designer and I am all too familiar with vendors who promise the world and deliver shoddy quality, poor customer service and bad attitudes.

You are a true gem, and your company is a breath of fresh air. From our initial meeting to final installation, your professionalism, knowledge, and commitment to customer service place you far above most in your field. You managed to make this part of my renovation stress free.

Thank you,

Rita Marra  
33 East End Avenue  
New York, New York 10028